# Refund Policy for RetroNodes Hosting

### 1. Refund Eligibility:

Refunds are only available within 24 hours of placing an order. No refunds will be issued after this period.

#### 2. How to Claim a Refund:

To request a refund, you can either open a ticket through our GamePanel or join our Discord server and contact our support team.

## 3. Refund Processing Time:

Refunds will be processed within 24 hours of opening a ticket and submitting the necessary information.

#### 4. Required Information for Refunds:

To process your refund, you must provide the following information:

- The VPA address (or UPI ID) used for the payment.
- The amount paid (Do not round off the figures).
- The Reference ID associated with the payment.

# 5. Security and Privacy:

Only share your payment details when explicitly asked for a refund by our authorized staff. RetroNodes Hosting is not liable for any issues arising from sharing your personal details with any unauthorized parties.

Thank you for choosing RetroNodes Hosting. If you have any questions or need further assistance, please do not hesitate to contact our support team.